

The following terms & conditions apply to this confirmation of order. Your purchase order number will be used as confirmation of your booking and confirm your agreement to these Terms & Conditions.

- Terms of trading for clients with an account are 30 Days from end of invoice month (Please refer to SRE if you do not hold an account with SRE). Projects shall be invoiced upon practical completion (or completion of each stage of the project if progress payments apply).
- A deposit of 20% is required upon confirmation of order.
- Safety and Rescue Equipment (SRE) will not commence to provide services until written authorisation in the form of a Purchase Order is received.
- Prices quoted are exclusive of Goods and Services Tax and also exclusive of any applicable withholding taxes. Where withholding taxes are applicable, they will be billed to the client at cost. The Goods and Services Tax will be billed to the client at prevailing rate which is currently at 10%.
- Safety and Rescue Equipment Pty Ltd shall be entitled to charge consulting and cancellation fees and expenses where, through no fault of Safety and Rescue Equipment Pty Ltd, the project is cancelled by the client.
- Where a project is valued at more than Ten Thousand Dollars (\$10,000) and/or runs over an elapsed period of one month or more, Safety and Rescue Equipment Pty Ltd reserves the right to invoice for monthly progress payments for the proportion of work already undertaken.
- Safety and Rescue Equipment Pty Ltd will provide consultancy services in a professional manner strictly in accordance with the Quotation as provided. The liability of Safety and Rescue Equipment Pty Ltd in respect to any injury or loss arising from the negligence of the consultants in discharging their obligations under the brief shall be limited to Five Million Dollars (\$5,000,000) in any and all circumstances.
- The client indemnifies Safety & Rescue Equipment Pty Ltd and their employees and subcontractors against all and any losses or injuries suffered by the consultants and their employees and subcontractors during the term of the project arising other than as a result of the negligence of the consultants or their employees or subcontractors.

Cancellation Policy

SRE have a cancellation policy in place that is fair and equitable. The policy contains guidelines for guaranteeing the refund of fees to clients should the project be cancelled through no fault of Safety & Rescue Equip Pty Ltd. Refunds will be granted to clients on a sliding scale, however rather than seek a refund, clients are encouraged to postpone the project until the work can commence.

- Refund for withdrawal at 30 days or more prior to project commencement date (or next stage of project if progress payments apply) with written notice is 35% of the cost of the project.
- Refund for withdrawal at less than 30 days prior to project commencement date (or next stage of project if progress payments apply) with written notice is 80% of the cost of the project.

There will be no refund for withdrawal during the project (or current project stage if progress payments apply), but clients will be permitted to continue the project a later date (this will incur additional costs).

For further information please refer to Safety & Rescue's Refund Policy. This can be attained by contacting SRE.